



West  
Midlands  
Trains

PROUD + PASSIONATE + HONEST + PROACTIVE

# Environment and Sustainability Policy

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**West Midlands Trains (WMT)** operating as **London Northwestern Railway (LNR)** and **West Midlands Railway (WMR)**, operates suburban and regional services radiating from Birmingham as well as suburban, regional and inter-regional services from London Euston to Milton Keynes, Northampton, Birmingham, Crewe, and Liverpool.

A key strategic objective for WMT is to continually improve on our environmental, social and economic impact. We aim to operate as a sustainable and responsible business improving social value, protecting the environment in which we operate, support the economy and local communities and provide a sustainable rail service to the regions we serve. To achieve our objective, we are committed to:

- ♦ **Partnerships:** Working in partnership with colleagues, customers, communities, the supply chain and wider stakeholders to educate, learn and share best practice.
- ♦ **Compliance and Management Systems:** We'll consider Industry best practice and adhere to our compliance and legal obligations, while maintaining and continually improving our integrated Environment and Energy Management System certificated to ISO14001:2015 and ISO50001:2018, respectively.
- ♦ **Promoting Sustainable Travel:** Providing reliable, convenient, and safe rail service whilst working with our partners to encourage modal shift and support integration of the railway within wider transport systems.
- ♦ **Waste and Circular Economy:** Develop and implement a Recycling Strategy, aiming to minimise waste production and maximise re-use and recycling across the business through considering all aspects of the waste chain from production to disposal.
- ♦ **Energy Efficiency and Carbon:** Improve energy efficiency and reduce carbon emissions. Play our part in supporting the UK Government Net Zero Carbon aims by implementing our own Decarbonisation Plan.
- ♦ **Objectives, Targets and Performance:** Setting annual SMART objectives, targets and KPI's and measure, monitor and review our performance on a regular basis to continually improve. We'll communicate to employees and our customers on our performance.
- ♦ **Protect the Environment and Prevent Pollution:** Protect the environment and reduce the risk of pollution and emissions from operations by implementing effective environmental procedures and processes.
- ♦ **Water Efficiency:** Develop a water efficiency strategy and conserve water via good practice and by monitoring consumption.
- ♦ **Support and Enhance Biodiversity:** Support, enhance and encourage the growth of biodiversity within our estates, ensuring that we engage with local charities, stakeholders and biodiversity specialists to boost habitats surrounding the railway.
- ♦ **Sustainable Infrastructure Projects:** Ensure environmental and energy best practice is properly considered and appropriately applied within all new infrastructure projects.
- ♦ **Sustainable Procurement:** Implement a Sustainable Procurement Policy, following best practice, to ensure that the environmental and social impact of goods and services are considered as part of procurement processes.
- ♦ **Corporate Social Responsibility (CSR):** Continue to promote the principles of sustainable development (social, environmental and economic) in our activities and operations. Use recognised tools and standards to assess and develop our sustainability maturity.
- ♦ **Resources and Capability:** Ensuring we have the resources in place, be that human or financial, to deliver on our commitments. We will ensure all employees have the skills and capability to help us deliver our objectives.

This policy will be reviewed annually as part of the maintenance of our Environmental & Energy Management System.

**Ian McConnell**  
Managing Director

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